



# Spriggy SPRK Privacy Statement

Last updated 30 July 2024

Previously known as the Spriggy Teens Privacy Statement

## What is personal information?

Personal information means information about you, for instance, your name, date of birth and how to contact you.

## Who is collecting your personal information?

When you use the Spriggy app (such as when you log into SPRK Mode), your personal information is being collected by Rivva Pty. Ltd. (ABN 86 603 542 918) - you may know us as 'Spriggy'.

We generally collect personal information directly from you. However, in some cases, we may receive your personal information from another person (for instance, we may receive your personal information from your parent or guardian when they give you access to the additional features available in SPRK Mode, the "**Additional Features**"). Or you may allow us to access and collect information from your phone (for instance, if you sync your phone contact list in the Spriggy app).

We might ask for your personal information when you:

- activate SPRK Mode or log into SPRK Mode for the first time;
- personalise your profile (for instance, when you add or change your profile picture or profile name, we call this your "**ID**"); or
- tell us what you think of SPRK Mode or ask us questions.

## What kinds of personal information does Spriggy collect and why?

We may collect the following kinds of personal information:

- **Your name:** This is so that we know what name to call you when you log in to SPRK Mode. You can also add a profile name/ID, though this doesn't have to be your real name and you can choose a nickname instead. If your parent or guardian has given you access to the Additional Features, SPRK users that also have access to the Additional Features ("**SPRK Friends**") will be able to search for you in the Spriggy app and make payments to your Spriggy Card if they know your profile name/ID, scan your QR code or add you as a friend after syncing their phone contact list (and you will be able to make payments to them if you know their profile name/ID, scan their QR code or add them as a friend after syncing your phone contact list).
- **Your date of birth:** This is so that we know that you're old enough to activate SPRK Mode (you can only activate SPRK Mode if you're a teenager).
- **Your mobile number:** You need a mobile number to activate and log in to SPRK Mode, and we may send instructions or verification codes to log in to SPRK Mode or add your Spriggy Card to your digital wallet to your mobile number. SPRK Friends will also be able to search for you in the Spriggy app and make payments to your Spriggy Card if they know your mobile number (and you will be able to make payments to them if you know their mobile number).
- **Your image:** This is so that you can personalise your SPRK Mode profile by adding a profile picture. You don't have to add a profile picture and if you do add a profile picture, it doesn't have to be a picture of you, you can use any picture.
- **Your contact list:** This is so that your phone contacts are available to you in the Spriggy app. If your parent or guardian has given you access to the Additional Features, and if you choose to sync your contact list, you may be able to search for SPRK Friends, see existing SPRK users who are in your contact list (we may tell you about these persons as 'suggested friends'), invite friends that aren't SPRK users, and make payments to SPRK friends. You can also choose, at any point in time, to change your mind and stop the Spriggy app having access to your contacts by updating your device settings. We may also receive your personal information if a SPRK user syncs their contact list which includes your information.

## Who does Spriggy share your personal information with?

We may share your personal information with:

- **Your parent or guardian.** We will continue to share your name with your parent or guardian.
- **Your friends (and their parent or guardian).** If your parent or guardian has given you access to the Additional Features, we will share your name, profile name/ID and profile picture with SPRK Friends, and their parent or guardian, when they search for you on the Spriggy app, and when you make payments to (or receive payments from) them.
- **Other companies.** We might share your personal information with other companies so that they can provide us with services, such as payment services or services provided by the issuer of your Spriggy Card, Indue Ltd, and so that they can provide the products/ services to you. Sometimes these companies are overseas in places like the United States, Europe and the United Kingdom. We make sure those companies keep your personal information safe and only use your personal information for the reasons we've agreed. We may also provide your information to other third party service providers to enable them to provide their products/services to you, where you choose to do so. For example, you may choose to share an image of your SPRK profile (consisting of your profile picture, username, first name and QR code) with friends via a social media platform by using 'Share' functionality made available within the Spriggy app. If you use any third party services made available within the Spriggy app, the applicable third party's terms will govern their relationship with you and you should read their applicable privacy policy for information on how they handle your personal information.

## What happens if Spriggy doesn't collect your personal information?

You can choose what personal information you give us but we may not be able to activate you to SPRK Mode, or provide you with some or all of the Additional Features, if you don't want to share your personal information with us.

## How do you access and correct your personal information or make complaints?

You, or your parent or guardian, may ask us to access or correct the personal information we have about you. You can get in touch with Spriggy, or make a privacy complaint, by emailing [hello@spriggy.com.au](mailto:hello@spriggy.com.au)

For further information on how Spriggy handles your personal information, you can read our [Privacy Policy](#) or ask your parent or guardian to explain it to you.