



Spriggy MOBILE

Spriggy Mobile Electronic Identity Verification Terms and Conditions

Last updated 23 October 2024

Fastter Pty Ltd ABN 39 667 581 740 trading as Spriggy Mobile and/or its related entities (**Spriggy Mobile**) may be required to verify your identity, including as required by applicable legislation and regulations prior to offering its products or services to you. We want to make this as fast as possible and where possible will complete this process using electronic tools and external data sources.

Electronic Verification

Spriggy Mobile utilises a third-party electronic verification provider, GreenID by GBG, to complete the required checks on our behalf. To do this we use information you have provided to us via the Spriggy app such as name, address and date of birth in conjunction with your identification document details. GreenID passes these personal details to external parties who electronically match them against information held on their databases.

Consents

In agreeing to these terms and conditions you agree that:

- the information you provide is your personal information and you have the authority to provide it to us;
- you consent to Spriggy Mobile acting as your intermediary to access personal information about you held by one or more service providers, which may include GreenID by GBG, pursuant to your right to such access pursuant to the Privacy Act 1988 (Cth);
- you consent that the information you provide may be disclosed to one or more service providers, which may include GreenID by GBG, for the purpose of identity verification and can be checked against the external data sources as detailed herein;
- you consent to GreenID by GBG, or such other service providers to whom your personal information has been disclosed, retaining your personal information for the purpose of monitoring and improving their verification services; and
- you expressly consent to the disclosure of the personal information to a credit reporting agency as noted below.

External Data Sources

Electronic verification involves matching your information against external data sources including publicly available information such as the white pages, the electoral roll and the Australian Government's verification service and credit reporting agencies. We may also access information from other data sources not specifically listed.

Document Verification Service ("DVS")

We may utilise the DVS to confirm your details with the Australian government. The DVS is a national online system that allows organisations to compare an individual's identifying information with a government record. More information about the DVS is available on their website.

General

If you do not consent to our conducting the electronic verification of your identity, we may not be able to provide products or services to you and you should not provide us with the information requested. However, we may make available alternative means of verifying identity in certain instances.

Further information about how we collect and handle personal information is available in our Privacy Policy which can be found at www.spriggy.com.au/mobile/terms/privacy-policy.

When you use the Spriggy app, your personal information may also be collected by Rivva Mobile Pty Ltd ABN 35 674 423 333 (**Spriggy**). Spriggy provides the Spriggy app. For information about how Spriggy handles your personal information, refer to their Privacy Policy which is available at www.spriggy.com.au/terms-and-privacy/privacy-policy.

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